



KING COUNTY
Signature Report

1200 King County Courthouse
516 Third Avenue
Seattle, WA 98104

December 13, 2010

Motion 13392

Proposed No. 2010-0620.1

Sponsors Lambert

1 A MOTION requesting the executive to identify and
2 develop a plan for implementing the five most important
3 services King County could offer the public through
4 electronic means.

5 WHEREAS, King County, most other local governments in Washington state and
6 the state of Washington are experiencing significant financial challenges, and

7 WHEREAS, King County has been exploring various ways to maintain services
8 to residents while reducing its expenditures to match revenues, and

9 WHEREAS, local residents are increasingly demonstrating a preference to obtain
10 services through the Internet or other electronic means, saving them time, expense and
11 reducing carbon emissions due to fewer vehicle trips, and

12 WHEREAS, over time, the cost to local governments of providing what are
13 becoming known as "e-government" services and more broadly as "digital government"
14 through the Internet and other electronic means is more cost efficient than delivering
15 services through traditional methods, and

16 WHEREAS, King County will continue to offer government services through
17 traditional methods for those who are unable to access the services electronically or who
18 prefer not to receive services electronically, and

19 WHEREAS, while King County has already begun to offer e-government services
20 it is now time to develop an implementation plan to expand the range of e-government
21 services offered moving the county to become a model digital government;

22 NOW, THEREFORE, BE IT MOVED by the Council of King County:

23 A. The executive is requested to identify and prioritize the five most important e-
24 government services that King County can offer the public in the near term. In
25 identifying and prioritizing the services that the executive would recommend as high-
26 priority functions, the executive is requested to examine all branches of county
27 government. Cost and practicability of providing e-government services are reasonable
28 criteria for prioritizing services as well as other criteria the executive may identify.
29 Initial e-government services should focus on county-to-citizen and county-to-business
30 services, with county-to-other governments and county-to-employee services to follow
31 later.

32 B. Once the five highest priority e-government services have been identified, the
33 executive is requested to develop an implementation plan that identifies the benefits,
34 costs and milestones to deliver services. The plan should be submitted to the council by
35 May 2, 2011, filed in the form of a paper original and an electronic copy with the clerk of
36 the council, who shall retain the original and provide an electronic copy to all
37 councilmembers.

38 C. Among the positive outcomes of this e-government initiative as embodied by
39 this motion should be better customer service for the public. King County should be able
40 to provide services at a lower cost, e-government services should help King County

41 maintain service levels during difficult financial times and the use of paper should be
42 reduced throughout the government.

43

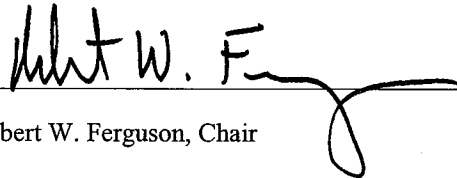
Motion 13392 was introduced on 12/6/2010 and passed by the Metropolitan King County Council on 12/13/2010, by the following vote:

Yes: 9 - Mr. Phillips, Mr. von Reichbauer, Mr. Gossett, Ms. Hague,
Ms. Patterson, Ms. Lambert, Mr. Ferguson, Mr. Dunn and Mr.
McDermott

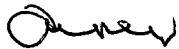
No: 0

Excused: 0

KING COUNTY COUNCIL
KING COUNTY, WASHINGTON


Robert W. Ferguson, Chair

ATTEST:



Anne Noris, Clerk of the Council

Attachments: None